



CESAM



— LE RENDEZ-VOUS
PARISMAT

MARCHÉ FRANÇAIS DE L'ASSURANCE MARITIME, TRANSPORTS ET AVIATION

2025 General Terms and Conditions of Sales

Between the *Comité d'Études et de Services des Assureurs Maritimes et Transports* (CESAM), an economic interest grouping whose head office is located at 11-15 rue Saint Georges - 75009 Paris, registered in the Paris Trade and Companies Register under number 351030200, represented by Mr Pascal DUBOIS as Chief Executive Officer.

Hereinafter referred to as "CESAM".

On the one hand,

And the individual or legal entity purchasing services from the Company, hereinafter referred to as "the Customer".

On the other hand, it has been set out and agreed as follows

Through the www.cesam.org internet platform, CESAM offers, against payment, exclusively to Customers, the possibility of participating in the Rendez-Vous ParisMAT congress, hereinafter referred to as the Congress.

The Customer has completed an online registration which describes the Special Conditions of Sale, hereinafter referred to as the "SCS", in accordance with these General Conditions of Sale, hereinafter referred to as the "GCS".



CESAM

Article 1. Purpose

These GCS apply to all online orders made through the CESAM website www.cesam.org, hereinafter referred to as the "Site".

The Customer declares that he/she is legally able to contract under French law.

These General Terms and Conditions of Sale set out the rights and obligations of CESAM and the Customer, as well as the compulsory information for professional and private customers.

By checking the appropriate box, the customer acknowledges having read and accepted them without reservation before making the purchase order.

If you have any queries, CESAM can be contacted by e-mail at rendez-vous@cesam.org.

CESAM reserves the right to modify these GCS at any time by publishing a new version on its website.

The applicable terms and conditions are those in force on the date of payment (or of the first payment in the case of multiple payments) of the order.

Article 2. Registration

Congress registration is available online at www.cesam.org.

To register for the Congress, customers must formalize their registration via the CESAM website by registering online. Upon receipt of the registration form, the customer will automatically receive an e-mail containing the registration form.

Article 3. Price/fees

Prices are given in euros, all taxes included, on the Site registration form. Taxes are calculated according to the rate in force in mainland France on the day the order is validated.

All orders, whatever their origin, are invoiced and payable in euros only.

Prices are subject to change without notice. However, orders are invoiced on the basis of the prices in force when the order is registered.

Registration is considered definitive only upon full payment.

Registration forms are neither exchangeable nor refundable. Any resale for compensation is forbidden.

Any telecommunication costs incurred in accessing the Seller's site shall be assumed by the Customer.



CESAM

Article 4. Payment and terms of payment

Payment is made by credit card (Carte Bleue, Visa, Mastercard) or bank transfer.

At checkout, customers are redirected to the LCL online banking site. They must then enter their card number, date of validity and the three-digit security code on the back of their card, directly in the area provided (entry secured by SSL encryption). Once the Customer has initiated payment, the transaction is immediately debited once the information has been verified.

In accordance with article L. 132-2 of the French Monetary and Financial Code, the commitment to pay by card is irrevocable. By providing his/her bank details at the time of sale, the Customer authorizes the Seller to debit his/her card for the amount relating to the price indicated. The Customer confirms that he/she is the legal holder of the card to be debited and that he/she is legally entitled to use it. In the event of an error, or if it is impossible to debit the card, the Sale is immediately cancelled and the order cancelled.

Article 5. Payment delay

In accordance with article L.441-10 of the French Commercial Code, in the event of delayed payment, a fixed penalty of €40 will be charged and the Seller's legal collection procedure will be implemented.

If the collection costs actually charged exceed this amount, the Seller reserves the right to request additional compensation upon justification.

In the event of non-payment within the period stipulated in the Seller's collection procedure, the latter reserves the right to seize and send the unpaid invoice to a firm specializing in debt collection, in accordance with the said procedure.

Article 6. Delivery

The holding of the event is considered to be the delivery of the order.

If the Customer is unable to attend the Congress for which the order has been placed, it is the Customer's responsibility to arrange for reimbursement, if necessary, by taking out ad hoc cancellation insurance. CESAM shall under no circumstances be liable for any such reimbursement, with the exception of the case provided for in article 7 of these GCS.

Article 7. Right of withdrawal

7.1 Professionals

In accordance with article L221-28-12 of the new French Consumer Code, the Customer has no right of withdrawal.



CESAM

7.2 Private individuals

In accordance with article L.221-18 of the French Consumer Code, the Customer has the right to cancel the order within 14 days of the conclusion of the order. To exercise this right, the Customer must notify the Seller of his decision by e-mail to the following address: rendez-vous@cesam.org or by post to the following address CESAM - 11-15 rue Saint Georges - 75009 Paris.

Article 8. Postponement and reimbursement

In the event of circumstances beyond CESAM's control, the Congress will not be cancelled but postponed. The customer must therefore conserve the registration form and proof of purchase, which will remain valid for the next Congress.

CESAM will not issue any refund in the event of postponement.

In the event of cancellation by the customer, notified to CESAM no later than 30 days before the Congress, a refund of the registration fee may be considered.

In the event of cancellation by the Customer notified to CESAM no later than 15 days before the Congress, a refund of 50% of the registration fee may be considered.

In the event of cancellation by the customer after 15 days prior to the Congress, no refund will be made.

For any questions relating to a refund, the Customer may contact the dedicated service at the following e-mail address: rendez-vous@cesam.org

Article 9. GDPR

CESAM treats all customer information with the strictest confidentiality.

When an order is made, only the essential information is requested (surname, first name, profession, company, postal address, e-mail) for efficient processing and careful follow-up of the registration. The data entered online is stored on a secure server and is immediately encrypted.

However, the Customer is hereby informed and accepts that his/her contact details (surname, first name, profession and company) may be published on the CESAM website under the heading "List of participants", and that his/her personal details (surname, first name, profession and company) may be published on the ParisMat mobile application in order to enable other participants to contact him/her.

In accordance with the French Data Protection Act of January 6, 1978, the Customer has the right to access, oppose and rectify data concerning him or her by contacting CESAM at the following address CESAM, 11-15 rue Saint Georges, 75009 Paris.

Trademarks, domain names, products, software, images, photos, videos, texts or more generally any information subject to intellectual property rights are and remain the exclusive property of the Seller. No transfer of intellectual property rights is made through these GCS. Any total or partial reproduction,



CESAM

modification or use of these goods for any reason whatsoever is strictly forbidden.

Article 10. Exclusion of liability

CESAM cannot be held responsible for non-execution of the contract by the customer, in the event of force majeure, unforeseeable and insurmountable circumstances or the actions of a third party to the contract.

Neither party shall be deemed to have failed to perform its obligations under the Contract if their performance is objectively and absolutely delayed, hindered or prevented by a case of force majeure as defined by French case law and in accordance with article 1218 of the Civil Code or, any event beyond the control of the affected Party and beyond its reasonable control preventing the performance of its obligation by the debtor, including but not limited to natural disasters, acts of war, strikes, acts of terrorism, network or communication failures, government regulations or an administrative decision prohibiting the holding of events such as those covered by the Contract.

Furthermore, the information relating to participants (titles, functions, etc.) and the images of the articles presented in the databases of the www.cesam.org website and on the mobile application have been entered on the basis of information communicated to CESAM, and CESAM cannot be held liable in this respect.

Article 11. Disputes – Applicable law and jurisdiction

Online sales via the CESAM website www.cesam.org and the interpretation of these GCS and SCS are exclusively subjected to French law.

In the event of translation and contradiction with another language, only the French version shall prevail.

In the event of a dispute, the Customer should first contact CESAM by email at rendez-vous@cesam.org or by post at the following address CESAM - 11-15 rue Saint Georges - 75009 Paris.

The Customer and CESAM shall endeavor to resolve the dispute amicably, which shall be subject to the mediation rules of the Centre de Médiation et d'Arbitrage de Paris (CMAP) to which the Customer and CESAM agree to adhere.

Failing amicable settlement, the Paris courts shall have sole jurisdiction over the dispute.

Article 12. Right of publicity

Photographs and videos may be taken during the Congress (conference rooms, exhibition areas, outdoor areas, cocktail parties).

By validating his/her registration and taking part in the Congress, the Participant expressly authorizes the Organizer and its duly appointed service providers, free of charge, to capture, fix, reproduce and distribute his/her image on any medium, particularly photographic and audiovisual, in any format, in full or in excerpts, for the following purposes:

- Promotion and communication around the Congress (notably on websites, social networks, printed



CESAM

material, press and any other media).

- Archiving and promotion of past editions of the Congress.

This authorization is granted for a period of 5 years and for worldwide distribution.

The Organizer undertakes not to use the image of the Participants in any way that would infringe their dignity or privacy.

In accordance with the legal provisions in force, the Participant has the right to access, rectify and withdraw his/her image. To exercise this right, a written request should be sent to rgpd@cesam.org

Article 13. Customer agreement

By clicking on the "Validate" - "Order with payment obligation" button, the Customer declares that he/she accepts the order and all of these General Terms and Conditions of Sale.

The data recorded by CESAM on the www.cesam.org website may constitute proof of the operations and financial transactions carried out by the Customer.

For any query you can contact : Pascal DUBOIS – pdubois@cesam.org or Mathilde DOCQUIERT – mdocquiert@cesam.org –
+33 (0)1 58 56 96 00.